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FCC - MAILROOM

## COMMENT TO DOCKET 03-123

lwitonsky@hotmail.com wrote on 12/12/2005 8:50:59 PM

To Whom It May Concern:

I understand that the FCC is looking into expanding the one line captioned telephone service(CAPTEL) throughout the country. I am 58 years old, and have been hearing impaired since age 6 as a result of the measles. I was in the top 5% of my high school graduating class and I have a BA cum laude in English Literature. I am a mother of 4 children who are college graduates. However, I cannot make a telephone call without shaking in my shoes. I have been underemployed all my working life (I am a claims examiner for Empire Blue Cross) because I can't hear on a telephone, even an amplified telephone. I have a profound loss in my good ear, and a cochlear implant in my bad ear. My speech is normal. I can't seem to get on to the ECFS mode on your website so I am writing this way. If I want to type, I can email. However, I want to hear the timbre of someone's voice, whether they are happy, or blah, or sad. However, I need the captions. TV is wonderful when it's captioned. Why is it that Vermont and Florida have captioned telephones and not New York? Why should I have to live in some states but not in others to have a captioned one line telephone? Why should I have to be dependent on someone else to place a business call for me, when I am standing right there beside that person? I have been trying to do for myself all my life. I have never taken a penny for disability or from Medicaid. I have given into the system, not taken from it. Please allow captioned telephones nationwide. Please and God bless you. Thanks.

Sincerely yours,

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